

Line Thawing

Town Council Meeting June 18, 2019

Background

Invoices were issued by the Town of Wadena for line thawing on May 15, 2019 as instructed by the Director of Public Works & Utilities. Several residents have contacted the Town Office or written to Council expressing their concerns with being charged to thaw lines. At the June 3, 2019 Council meeting, Administration was requested to report back with the details on invoicing.

Report

The following invoices were issued on May 15, 2019.

Date of Service	Address	Town of Wadena Amount (does NOT incl taxes)	Water World Amount (incl taxes)	Paid?
March 2, 2019	98 Horkoff Ave	\$300 \$80 shop supplies	\$0	No
March 20, 2019	201 Main St	\$0	\$122.27	Not invoiced
March 11, 2019	250 5 th St NE	\$0	\$0	Not invoiced
March 25, 2019	549 6 th St NE	\$150	\$260.98	No
March 21, 2019	105 JHW	\$150	\$0	No
March 14, 2019	121 JHM	\$150	\$0	No
March 13, 2019	365 6 th St NE	\$150	\$0	No
March 21, 2019	125 3 rd St NE	\$150	\$0	Yes
March 27, 2019	309 6 th St NE	\$50	\$212.85	Yes
??	418 Main St N	\$150	\$0	No
??	354 5 th St NE	\$250	\$0	Yes
March 25, 2019	93 JHW	\$150	\$0	Yes
March 25, 2019	366 5 th St NE	\$150	\$208.01	No
TOTAL		\$1500.00	\$804.11	

There are an unknown number of instances of additional residents that directly contacted a plumber to thaw lines and incurred costs paid for the services received.

Although the Town has a Water and Sewer Line Repair Policy, it is not specific to line thawing. This policy is attached for reference. The Waterworks Management Bylaw No. 2018-16 speaks to frozen water meters, but not specifically to frozen water lines.